

Dear Valued Customers

Caution regarding counterfeit "cutter blade" products

Thank you for your continued support and purchase with Sonotec Co., Ltd.

Recently, we have been receiving an increasing number of inquiries regarding inferior products (counterfeit products) pretending to be our cutter blades.

Sonotec has confirmed that a large number of non-genuine and imitation products of the Sonotec brand (SONOFILE) blades are being sold on major overseas e-commerce sites.

Our ultrasonic cutter is designed, manufactured and aligned to resonate the whole part including a blade optimally and in a well-balanced manner. Therefore, please always use our designating genuine blade in order to prevent a possible breakdown by using other than the originally shipped one. In addition, please contact us in case of considering the change to a blade other than our designated one or any other concerns. Our genuine blades are controlled by printing the model, lot number, and company emblem.

Characteristics of counterfeit/copy cutter blades that our company has learned so far

1. The polished surface is rough.
2. Burrs occur.
3. Our packaging and the packaging for blade products are different.
4. When purchasing a blade, the blade inspection report specified by our company was not included. (Fig.1)
5. The model, lot number, and company emblem specified by our company are not printed on the blade. (Fig.2)

* Please note that the above characteristics are just examples and do not provide information that can identify all inferior products (counterfeits).



Fig.1 Blade inspection report (Image)



Fig.2 Genuine blade (Left)

Copy blade (Light)

The actual problems that occurred when using fake or copied cutter blades are as follows:

1. Many cutter blades were broken.
2. Cracks in the blade holder occurred frequently.
3. The quality of the cut surface deteriorated when cutting the material.
4. The load was higher than normal and an overload error occurred.
5. Ultrasonic waves do not work due to abnormal vibrations

*If a customer accidentally purchases a counterfeit product on an e-commerce site, we cannot guarantee the performance or safety of the product, so we appreciate your understanding.